

## BUS BACK BETTER SURVEY

Wells City Council

Good things about the Bus Service:

1. It is generally on time
2. The WIFI
3. The Drivers

Bad things about the Bus Service:

1. The amounts of stops
2. The difficult access for disabled passengers
3. The cost quite expensive if you don't have a pass

Good things about the Bus Station:

1. It is central in City
2. Times of buses are clear
3. There are toilets

Bad things about the Bus Station:

1. It is cold in winter
2. There is a lot of rubbish
3. Not much seating

What do you think about:

Circular route linking estates N and S of Bath Road and including the Health Centre

It is not great but it is better than a few years ago.

Express route to Bath

Pretty good but there are many stops

Direct bus to Frome

I have not used this route but I have been told it is okay 35mins perfect

Direct bus to Castle Cary station

This is ridiculous it takes nearly 2 hours (1hr 45mins) 23mins in a taxi!!

Town to town pricing

If you have a bus passes it is amazing, but it is quite expensive

Anything else?